



Driver Training

Knowledge creates safety



first in intralogistics

DRIVER TRAINING COURSES



Industrial trucks are complex pieces of equipment that require proper training to operate. That's why STILL has developed a special training concept for drivers. As well as teaching actual driving skills, these training courses also teach participants about how to drive efficiently in order to cut down on operating and energy costs, reduce wear and extend the service life of batteries and chargers. Our highly motivated trainers are happy to conduct these training courses as groups or individual training sessions on your premises or at our depot in Exeter.

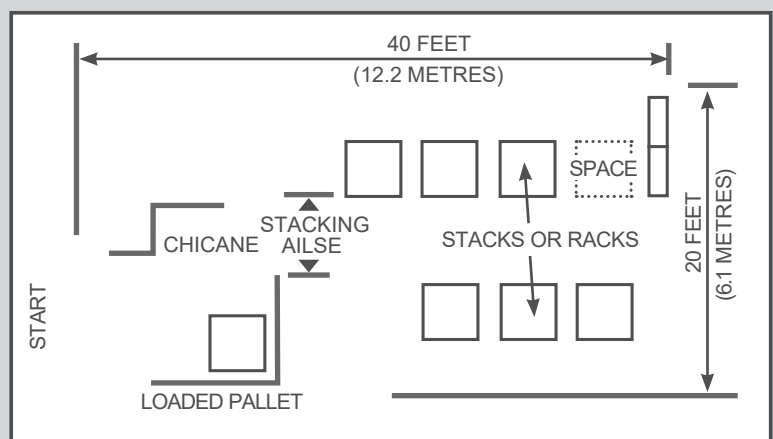
Our intensive training courses are tailored to suit your individual needs, whether it be refresher or novice training, for one or more types of MHE, we review and assess whilst delivering all training to recognised ITSSAR or RTITB accreditations and guidelines.

Improved safety. STILL here for you.

Customers opting to have operators trained on their own premises must note that we will need:

1. Your trainees for the duration of the training, three per course in most cases.
2. Your truck must meet legal requirements and be in a safe, sound mechanical condition for the duration of the course.
3. A small room in which we can conduct lectures to a small group.
4. A practical training area in which to conduct the training and set up the test, set aside from the main work area.
5. A supply of loads and empty pallets.

Free training assessments
without obligation



Plan of area required to conduct training on your premises. Area to be clear of obstacles in order that this test course can be used to the best effect. Larger area required for bigger trucks.

Novice Operators					
Truck Group	Truck Type	Day(s) Duration	Max No of Trainees	Training Centre	On your Premises
A1	Pedestrian Pallet/stillage low lift platform/order-picking trucks	1	3	Yes*	Yes
A2	Rider Pallet/stillage low lift platform/order-picking trucks	1	3	Yes*	Yes
A3	Counterbalance Lift Trucks	3	3	Yes*	Yes
A4	Rider Pallet Stackers	3	3	Yes*	Yes*
A5	Pallet Stackers	3	3	Yes*	Yes*
A6	Straddle Trucks	3	3	Yes*	Yes*
A7	Reach Trucks	3	3	Yes*	Yes*
B1	Counterbalance Lift truck up to & including 5 Tonne	5	3	Yes*	Yes
B2	Counterbalance Lift truck over 5 & up to/including 15 Tonne	5	3	No	Yes
B3	Counterbalance Lift truck over 15 Tonne	5	3	No	Yes
B4	Counterbalance Stand-on counterbalance	5	3	Yes*	Yes
C1	Side-loader Up to & including 5 Tonne	5	3	No	Yes
C2	Side-loader Over 5 & up to/including 15 Tonne	5	3	No	Yes
C3	Side-loader Over 15 Tonne	5	3	No	Yes
D1	Reach & straddle trucks 3-8m lift height	5	3	Yes*	Yes
D2	Reach & straddle trucks above 8m lift height	5	3	Yes*	Yes
D3	Stand on reach truck	5	3	Yes*	Yes
E1	Medium level Order Pickers up to and including 2.5 meters	5	3	No	Yes
E2	High level Order Pickers over 2.5 meters	5	3	No	Yes
F1	VNA Operator up	5	3	No	Yes
F2	VNA Operator down	5	3	No	Yes
G1	Container Handlers Straddle Carriers	5	3	No	Yes
G2	Container Handlers Counterbalance	5	3	No	Yes
G3	Container Handlers Side-loader	5	3	No	Yes
G4	Container Handlers Telescopic	5	3	No	Yes
G5	Container Handlers Rough terrain telescopic	5	3	No	Yes
G6	Container Handlers Multi-directional straddle carrier – remote control	5	3	No	Yes
H1	Tow Tractors & Trailers Rider	3	3	No	Yes
H2	Tow Tractors & Trailers Pedestrian (including flip-up platform)	3	3	No	Yes
H3	Tow Tractors & Trailers Rider over 30,000kg	5	3	No	Yes
J1	Rough Terrain Masted Lift Truck	5	3	No	Yes
J2	Rough Terrain Variable reach/telescopic up to 9m lift 2/4 steer/articulated	5	3	No	Yes
J3	Rough Terrain Telescopic above 9m lift 2/4 steer/articulated	5	3	No	Yes
J4	Industrial Variable reach lift truck – up to 9m lift 2 or 4 wheel steer	5	3	No	Yes
J5	Industrial High lift telescopic truck – above 9m lift 2 or 4 wheel steer	5	3	No	Yes
J6	Rough Terrain Variable reach/telescopic rotating turret below 9m, 2/4 steer	5	3	No	Yes
J7	Rough Terrain Variable reach/telescopic rotating turret over 9m, 2/4 steer	5	3	No	Yes
J8	Rough Terrain Articulated	5	3	No	Yes
M1	Multidirectional Counterbalance	5	3	No	Yes
M2	Multidirectional Side-loader	5	3	No	Yes
M3	Multidirectional Reach	5	3	No	Yes
P1	Pivot Steer Rider Articulated very narrow aisle truck	5	3	No	Yes
P2	Pivot Steer Pedestrian Articulated very narrow aisle truck	3	3	No	Yes
T	Vehicle mounted transportable lift truck	5	3	No	Yes
Z1	Pallet trucks – Manual & semi manual	1	3	Yes*	Yes
Z2	Platform truck – Manual & semi manual (including fixed type)	1	3	Yes*	Yes
Z3	Pallet stacker – Manual & semi manual	2	3	Yes*	Yes
Z4	Straddle truck - Manual & semi manual	2	3	Yes*	Yes

* Dependent upon truck availability and number of trainees

Operators with previous experience (have operated the truck but have no proof of training)

Truck Group	Truck Type	Day(s) Duration	Max No of Trainees	Training Centre	On your Premises
A1	Pedestrian Pallet/stillage low lift platform/order-picking trucks	1	3	Yes*	Yes
A2	Rider Pallet/stillage low lift platform/order-picking trucks	1	3	Yes*	Yes
A3	Counterbalance Lift Trucks	1	3	Yes*	Yes
A4	Rider Pallet Stackers	1	3	Yes*	Yes*
A5	Pallet Stackers	1	3	Yes*	Yes*
A6	Straddle Trucks	1	3	Yes*	Yes*
A7	Reach Trucks	1	3	Yes*	Yes*
B1	Counterbalance Lift truck up to & including 5 Tonne	3	3	Yes*	Yes
B2	Counterbalance Lift truck over 5 & up to/including 15 Tonne	3	3	No	Yes
B3	Counterbalance Lift truck over 15 Tonne	3	3	No	Yes
B4	Counterbalance Stand-on counterbalance	3	3	Yes*	Yes
C1	Side-loader Up to & including 5 Tonne	3	3	No	Yes
C2	Side-loader Over 5 & up to/including 15 Tonne	3	3	No	Yes
C3	Side-loader Over 15 Tonne	3	3	No	Yes
D1	Reach & straddle trucks 3-8m lift height	3	3	Yes*	Yes
D2	Reach & straddle trucks above 8m lift height	3	3	Yes*	Yes
D3	Stand on reach truck	3	3	Yes*	Yes
E1	Medium level Order Pickers up to and including 2.5 meters	3	3	No	Yes
E2	High level Order Pickers over 2.5 meters	3	3	No	Yes
F1	VNA Operator up	3	3	No	Yes
F2	VNA Operator down	3	3	No	Yes
G1	Container Handlers Straddle Carriers	3	3	No	Yes
G2	Container Handlers Counterbalance	3	3	No	Yes
G3	Container Handlers Side-loader	3	3	No	Yes
G4	Container Handlers Telescopic	3	3	No	Yes
G5	Container Handlers Rough terrain telescopic	3	3	No	Yes
G6	Container Handlers Multi-directional straddle carrier – remote control	3	3	No	Yes
H1	Tow Tractors & Trailers Rider	1	3	No	Yes
H2	Tow Tractors & Trailers Pedestrian (including flip-up platform)	1	3	No	Yes
H3	Tow Tractors & Trailers Rider over 30,000kg	3	3	No	Yes
J1	Rough Terrain Masted Lift Truck	3	3	No	Yes
J2	Rough Terrain Variable reach/telescopic up to 9m lift 2/4 steer/articulated	3	3	No	Yes
J3	Rough Terrain Telescopic above 9m lift 2/4 steer/articulated	3	3	No	Yes
J4	Industrial Variable reach lift truck – up to 9m lift 2 or 4 wheel steer	3	3	No	Yes
J5	Industrial High lift telescopic truck – above 9m lift 2 or 4 wheel steer	3	3	No	Yes
J6	Rough Terrain Variable reach/telescopic rotating turret below 9m, 2/4 steer	3	3	No	Yes
J7	Rough Terrain Variable reach/telescopic rotating turret over 9m, 2/4 steer	3	3	No	Yes
J8	Rough Terrain Articulated	3	3	No	Yes
M1	Multidirectional Counterbalance	3	3	No	Yes
M2	Multidirectional Side-loader	3	3	No	Yes
M3	Multidirectional Reach	3	3	No	Yes
P1	Pivot Steer Rider Articulated very narrow aisle truck	3	3	No	Yes
P2	Pivot Steer Pedestrian Articulated very narrow aisle truck	1	3	No	Yes
T	Vehicle mounted transportable lift truck	3	3	No	Yes
Z1	Pallet trucks – Manual & semi manual	1	3	Yes*	Yes
Z2	Platform truck – Manual & semi manual (including fixed type)	1	3	Yes*	Yes
Z3	Pallet stacker – Manual & semi manual	2	3	Yes*	Yes
Z4	Straddle truck - Manual & semi manual	2	3	Yes*	Yes

* Dependent upon truck availability and number of trainees

Refresher and Retest for trained operators

Truck Group	Truck Type	Day(s) Duration	Max No of Trainees	Training Centre	On your Premises
A1	Pedestrian Pallet/stillage low lift platform/order-picking trucks	1/2	3	Yes*	Yes
A2	Rider Pallet/stillage low lift platform/order-picking trucks	1/2	3	Yes*	Yes
A3	Counterbalance Lift Trucks	1	3	Yes*	Yes
A4	Rider Pallet Stackers	1	3	Yes*	Yes*
A5	Pallet Stackers	1	3	Yes*	Yes*
A6	Straddle Trucks	1	3	Yes*	Yes*
A7	Reach Trucks	1	3	Yes*	Yes*
B1	Counterbalance Lift truck up to & including 5 Tonne	1	3	Yes*	Yes
B2	Counterbalance Lift truck over 5 & up to/including 15 Tonne	1	3	No	Yes
B3	Counterbalance Lift truck over 15 Tonne	1	3	No	Yes
B4	Counterbalance Stand-on counterbalance	1	3	Yes*	Yes
C1	Side-loader Up to & including 5 Tonne	1	3	No	Yes
C2	Side-loader Over 5 & up to/including 15 Tonne	1	3	No	Yes
C3	Side-loader Over 15 Tonne	1	3	No	Yes
D1	Reach & straddle trucks 3-8m lift height	1	3	Yes*	Yes
D2	Reach & straddle trucks above 8m lift height	1	3	Yes*	Yes
D3	Stand on reach truck	1	3	Yes*	Yes
E1	Medium level Order Pickers up to and including 2.5 meters	1	3	No	Yes
E2	High level Order Pickers over 2.5 meters	1	3	No	Yes
F1	VNA Operator up	1	3	No	Yes
F2	VNA Operator down	1	3	No	Yes
G1	Container Handlers Straddle Carriers	1	3	No	Yes
G2	Container Handlers Counterbalance	1	3	No	Yes
G3	Container Handlers Side-loader	1	3	No	Yes
G4	Container Handlers Telescopic	1	3	No	Yes
G5	Container Handlers Rough terrain telescopic	1	3	No	Yes
G6	Container Handlers Multi-directional straddle carrier – remote control	1	3	No	Yes
H1	Tow Tractors & Trailers Rider	1	3	No	Yes
H2	Tow Tractors & Trailers Pedestrian (including flip-up platform)	1	3	No	Yes
H3	Tow Tractors & Trailers Rider over 30,000kg	1	3	No	Yes
J1	Rough Terrain Masted Lift Truck	1	3	No	Yes
J2	Rough Terrain Variable reach/telescopic up to 9m lift 2/4 steer/articulated	1	3	No	Yes
J3	Rough Terrain Telescopic above 9m lift 2/4 steer/articulated	1	3	No	Yes
J4	Industrial Variable reach lift truck – up to 9m lift 2 or 4 wheel steer	1	3	No	Yes
J5	Industrial High lift telescopic truck – above 9m lift 2 or 4 wheel steer	1	3	No	Yes
J6	Rough Terrain Variable reach/telescopic rotating turret below 9m, 2/4 steer	1	3	No	Yes
J7	Rough Terrain Variable reach/telescopic rotating turret over 9m, 2/4 steer	1	3	No	Yes
J8	Rough Terrain Articulated	1	3	No	Yes
M1	Multidirectional Counterbalance	1	3	No	Yes
M2	Multidirectional Side-loader	1	3	No	Yes
M3	Multidirectional Reach	1	3	No	Yes
P1	Pivot Steer Rider Articulated very narrow aisle truck	1	3	No	Yes
P2	Pivot Steer Pedestrian Articulated very narrow aisle truck	1	3	No	Yes
T	Vehicle mounted transportable lift truck	1	3	No	Yes
Z1	Pallet trucks – Manual & semi manual	1/2	3	Yes*	Yes
Z2	Platform truck – Manual & semi manual (including fixed type)	1/2	3	Yes*	Yes
Z3	Pallet stacker – Manual & semi manual	1	3	Yes*	Yes
Z4	Straddle truck - Manual & semi manual	1	3	Yes*	Yes

* Dependent upon truck availability and number of trainees

Crane, Plant and Other Training

Truck Group	Truck Type	Day(s) Duration	Max No of Trainees	Training Centre	On your Premises
Pendant and Gantry Cranes					
	Novice operators	3	3	No	Yes
	Operators with previous experience	2	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
360° Excavator (wheeled & tracked)					
	Novice operators	5	3	No	Yes
	Operators with previous experience	3	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
180° Wheeled Excavator (Bucket & Backhoe)					
	Novice operators	5	3	No	Yes
	Operators with previous experience	3	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Loading Shovels (wheeled & tracked)					
	Novice operators	5	3	No	Yes
	Operators with previous experience	3	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Dumpers & Rear Dump Trucks					
	Novice operators	3	3	No	Yes
	Operators with previous experience	2	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Skid Steer Loader (Bobcat)					
	Novice operators	5	3	No	Yes
	Operators with previous experience	3	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Agricultural Tractor & Trailers					
	Novice operators	3	3	No	Yes
	Operators with previous experience	2	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Mobile Elevating Working Platform					
	Novice operators	2	3	No	Yes
	Operators with previous experience	2	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Lorry Loader (HIAB, Atlas, etc)					
	Novice operators	2	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Slinger/Banksman					
	Novice operators	2	3	No	Yes
	Refresher and retest for trained operators	1	3	No	Yes
Floor Cleaner		2	3	No	Yes
Site Safety Awareness (Accredited Body)		1	12	Yes	Yes
Internal LGV Shunters		Various	2	No	Yes

* Dependent upon truck availability and number of trainees

Crane, Plant and Other Training

Truck Group	Truck Type	Day(s) Duration	Max No of Trainees	Training Centre	On your Premises
Instructor Training					
	National Register Instructor Examiner				
	New Entrant Instructor Examiner	10	6	Yes	Yes*
	Re-registration Instructor Examiner	5	6	Yes	Yes*
	Re-registration Instructor Examiner	3	3	Yes	Yes*
	Direct Entry onto Accredited Body Register	5	6	Yes	Yes*
	Direct Entry onto Accredited Body Register (Cat 2 only)	3	6	Yes	Yes*
	National Register Operator Examiner				
	New Entrant Operator Examiner	3	6	Yes	Yes*
	Re-registration Operator Examiner	3	6	Yes	Yes*
	FTT Instructional Techniques				
	Methods of Instruction	5	6	Yes	Yes*
	Trainability Assessor	1	4	Yes	Yes*
	New Instructor follow up (variable dependent on candidate requirement)			Yes	Yes*
Manager & Supervisor Courses					
	Health & Safety at Work	2	6	Yes	Yes
	Risk Assessment	2	6	No	Yes
	Lift Truck Safety Awareness	1	6	Yes	Yes
	Appreciation	1	6	Yes	Yes
Escape Harness Equipment (VNA & High Level Order Picker Type Truck)					
	Novice Operator	1/2	3	No	Yes
	Refresher	1/2	3	No	Yes

* Instructor courses may be conducted on your own premises subject to certain conditions. Please ask for a member of our instructional staff to visit to discuss your requirements.



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STILL is certified in the following
areas: Quality management,
occupational safety, environmental
protection and energy management.

