

Heineken is the UK's leading cider and beer producer and the name behind iconic drinks brands such as Strongbow, Bulmers, Heineken®, Foster's, Kronenbourg 1664 and Desperados, together with a full range of speciality brands.

Branche: Food & Drink
Testimonial: Iain Kelly

Webseite: www.heineken.co.uk



What made you choose STILL?

STILL came up with a full and detailed proposal, which entailed a full analysis of the current fleet and operation. The result of which allowed us to not just reduce the overall size of the fleet, but standardise the specification of trucks to enable us to rotate the trucks in different parts of the operation – thus offering us far more utilisation.

What were your requirements?

We needed a truck that was reliable, offered good vision and comfort as our drivers tend to be operating the trucks between 8 to 12 hours a day. We also wanted a fleet management system that could monitor the usage of the truck, the operators driving standards and also energy usage.

Are you happy with the level of service?

The service we have received and continue to receive from STILL is fabulous, they have made alterations at our request or have made suggestions to help us. We have found STILL to be very positive in what they do and the standards have not dropped since the full fleet has been delivered to site.

Are there any areas that stand out for you?

The commitment STILL have shown us is fabulous, even when they have other sites to visit with urgent breakdowns, we get follow up calls to explain the situation and we have regular review meetings to ensure things are running smoothly.

Would you recommend STILL?

Yes we would recommend STILL. They are great company to work with, offer fantastic trucks and the after care is first class.

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